

Annex 2

Contact details

Kazakhtelecom JSC

Address:

Republic of Kazakhstan, 010000, Nur-Sultan,
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Contact Center: 160

email: telecom@telecom.kz

Office:

Nur-Sultan — 8 (717) 259 16 00, 258 08 39
Almaty — 8 (727) 258 72 19, 258 72 15

On Cases of Theft, Fraud and Corruption:

8 (800) 080 19 94, sk.hotline@deloitte.kz
www.sk.deloitte-hotline.com

**Direct line for collecting complaints and complaints
on procurement issues:**

8(727) 226 82 61

Investor Relations:

+7 (7272) 581 175

Media Relations:

+7 (7172) 59 15 04

Human Resources:

+7 (7272) 64 50 21

Technical support of the procurement portal:

+7 (7172) 55 2266, support2@skc.kz

Feedback

We are very interested in your feedback. If you would like to propose new ideas and opportunities for sustainability partnerships or in relation to the Report, please contact us:

Corporate Governance Service

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Registrar of the listed Company

Central Securities Depository

28, Samal-1, Almaty, Republic of Kazakhstan

phone: +7 (727) 262 08 46, 355 47 60