

## Annex 6

## Report on Kazakhtelecom's compliance with the principles and provisions of the Corporate Governance Code for 2021

In 2021, Kazakhtelecom JSC analyzed whether the Company's corporate governance practices comply with the corporate governance principles of Samruk-Kazyna JSC. A detailed description of the results of the analysis is given below.

### Chapter 1. Government as a shareholder of the Fund

Despite the title of the chapter of the Code, it contains a number of provisions that should and should be governed by the Company in its operations. In particular, the Foundation's main strategic objective is to increase long-term value and sustainable development. All decisions and actions should be in line with the development strategy.

The Company's bodies are wholly independent and independent in taking decisions and taking any actions within their competence. Relations (interaction) between shareholders and the Company shall be performed through the Board of Directors in accordance with the principles of good corporate governance.

Information on the Company's operations is disclosed in accordance with the Law On Joint Stock Companies and the Company Charter by placing the necessary information in the mass media (Internet resources of the depository of financial statements and exchanges). At the request of shareholders, part of the information was provided to them personally.

### Chapter 2. Interaction between the Fund and organizations. Role of the Fund as a national holding manager

The system of corporate governance is the aggregate of processes ensuring management and control over the Company's operations, as well as the system of relations between the Management Board, the Board of Directors, shareholders and interested parties. These issues are clearly regulated in the Charter, the provisions on the ASA, the Board of Directors, and other internal documents.

The Fund participates in the management of the Companies through the performance of the functions of a major shareholder, and also through the Board of Directors.

The Board of Directors of the Company has full independence in decision-making within its competence. The Foundation's position on certain issues is communicated through representatives of the Foundation on the Board of Directors.

The Company is managed by its bodies in accordance with legislation and the Charter.

### Chapter 3. Sustainability

Sustainability activities are coordinated by the Corporate Governance Service. In 2021, following the state climate agenda "To achieve carbon neutrality by 2060", and in accordance with the instructions of Samruk-Kazyna JSC, Kazakhtelecom JSC began to implement ESG principles and transition to low-carbon development. The Company has developed and approved by decision of the Management Board of Kazakhtelecom JSC of 06.12.2022 the Action Plan on obtaining an ESG rating for 2022-2023 and the Action Plan on the transition of Kazakhtelecom JSC to low-carbon development. Sustainable development initiatives have been developed, GHG emissions have been calculated (Scope 1, Scope 2), and target emission indicators of Kazakhtelecom JSC up to 2030 have been determined. In 2021, Kazakhtelecom JSC's Integrated Annual Report was ranked in the TOP-10 Rating of Best Kazakhstan ESG Disclosure Practices (according to PWC's independent assessment).

### Chapter 4. Rights of shareholders (participants) and fair treatment of shareholders (participants)

Compliance with shareholders' rights is a key obligation of the Company. The Company strictly respects the rights of its shareholders, as set forth in legislation and internal documents, and ensures fair treatment of its shareholders.

## Chapter 5. Effectiveness of the Board of Directors and executive body

The Board of Directors is a management body reporting to the general meeting of shareholders, ensuring strategic management of the organization and control over the activity of the Management Board.

The Management Board reports to the Board of Directors, manages the day-to-day activity of the organization and ensures its compliance with the strategy, the Development Plan and the decisions adopted by the general meeting of shareholders and the Board of Directors.

The powers of the Board of Directors and Management Board are clearly defined and delineated.

The Board of Directors and its Committees maintain a balance of skills, experience and knowledge, ensuring the adoption of independent, objective and effective decisions in the interests of the Company and taking into account fair treatment of all shareholders and the principles of sustainable development.

The committees of the Board of Directors facilitate in-depth and careful consideration of issues within the competence of the Board of Directors and an improvement in the quality of decisions taken, especially in such areas as audit, risk management, strategic planning, and human resources issues. In 2021, the Company had four productive Committees: Audit, Human Resources, Remuneration and Social Issues, Strategic Planning, and the Integration Committee for the Mobile Segment. Their role is fairly clearly regulated in the regulations on them, and they consider a wide range of issues and give the necessary recommendations to the Board of Directors. In July 2021, the Integration Committee was abolished in connection with the achievement of its goals, and issues of the integration of mobile networks were assigned to the Management Board of the Company.

For the purposes of efficient organization of the activity of the Board of Directors and interaction between the Board of Directors, the Management Board and shareholders, the Board of Directors has appointed a corporate secretary, who performs his/her functions in accordance with legislation, the charter and other internal documents.

The Company has a collective executive body, the Management Board. The Management Board reports to the Board of Directors and manages the day-to-day operations of the Company, and is responsible for the implementation of the strategy, the Development Plan and the decisions taken by the Board of Directors and the general meeting of shareholders.

Incentive KPI of the director and members of the executive body shall be approved annually by the Board of Directors.

In the event of corporate conflicts, participants seek ways to resolve them through negotiations in order to ensure the effective protection of the interests of the organization and interested parties. A document on corporate conflicts approved by the Board of Directors is in effect.

In order to comply with the principles of business ethics and to ensure the optimal regulation of social and labor disputes arising at the Company, an Ombudsman has been appointed. The role of the Ombudsman is to advise the employees who have contacted him, the participants in labor disputes, the conflict, and to assist them in developing a mutually acceptable, constructive and implemented solution, taking into account compliance with the norms of the laws of the Republic of Kazakhstan (including maintaining confidentiality where necessary), and to assist them in resolving problem social and labor issues, as well as in complying with the principles of business ethics of the Company's employees.

## Chapter 6. Risk management, internal control and audit

The Company has a risk management and internal control system in place. The Board of Directors plays an active role in risk management.

Risk management reports are reviewed on a quarterly basis by the Audit Committee and the Board of Directors. If necessary, they adjust measures and processes in this area.

The Company has an effective Internal Audit Service, which reports to the Board of Directors. IAS reports are also reviewed on a quarterly basis by the Audit Committee and the Board of Directors.

## Chapter 7. Transparency

In order to comply with the interests of the Company's interested parties, discloses information on all important aspects of its operations, including the financial position, results of operations, ownership and management structure, on a timely and reliable basis. The relevant information is placed on various resources, including the Internet resources of the depository of financial statements and the stock exchange.

The Company audits its financial statements annually through the use of an independent and qualified auditor. Annual financial statements audited by the external auditor are approved annually by the general meeting of shareholders.

The Company also approves an integrated annual report on an annual basis, which discloses all aspects of the Company's operations for the past year, including sustainability measures.