

Key events in 2021

01 January

- › In Kazakhstan, Kcell JSC's networks are based on the Mobile Office service, which allows the business or its branch to work anywhere in the country and have access to its own information network without changing access parameters, and employees to be mobile.
- › Kazakhtelecom JSC has launched a new generation of services — eSIM. A new eSIM service is now available to Kazakhtelecom JSC subscribers — a digital alternative to a plastic SIM card.
- › At the Digital Almaty 2021 International Forum, Kazakhtelecom JSC has presented technology to ensure compliance with quarantined measures during the period of the disaster.
- › Kazakhtelecom JSC presented Big Data Data Analytics projects.
- › The WhatsApp Business online channel has moved to 24/7 operation.

eSIM

a digital alternative to a plastic SIM card

03 March

- › The Central Regional Directorate of Telecommunications of Kazakhtelecom JSC has connected the first subscribers in the city of Shakhtinsk to the high-speed Internet using GPON technology, which makes possible to provide several services through a single fiber-optic line at once.
- › Kazakhtelecom JSC presented a next-generation TV broadcasting service using IPTV technology, which will allow Kazakhstan people to manage the air in their home and simultaneously view various programs from several gadgets.
- › A new TV platform from Kazakhtelecom JSC TV + in its first week on the market attracted more than 20,000 people.
- › Kazakhtelecom JSC presented audited consolidated financial statements for 2020, according to which revenue increased by 23.8% over 12 months.
- › The team of Kazakhtelecom JSC won the gold of the IFAC Winter Championship.
- › Kazakhtelecom JSC conducted high-speed Internet to the village of Zharly, Karaganda region. The settlement is located 255 km from the regional center, and due to the distance of the village residents have been experiencing difficulties in accessing high-quality Internet for many years.
- › The number of users of the Online Medicine product from Kazakhtelecom JSC was 50,000.

TV+

20,000

subscribers

ONLINE MEDICINE

50,000

users

23,8%

revenue growth as of 12 months 2020

04 April

- > A self-pick-up point for an online hypermarket has opened in the capital Chocomart.kz.
- > Halyk Finance and Freedom Finance assessed Kazakhtelecom JSC's high growth potential.
- > For the first time, high-speed Internet has become available to residents of Abay village, Aktogay district, Karaganda region. Prior to that there was no mobile communications or Internet in this settlement. More than 270 people live in the settlement, for which until recently the main communication channel was a wireless telephone.
- > Specialists of the digital division of Kazakhtelecom JSC will InDigiCo develop IT solutions not only for the parent company, but also for the portfolio enterprises of Samruk-Kazyna National Welfare Fund Joint-Stock Company (hereinafter "Samruk-Kazyna National Welfare Fund").
- > 80 video surveillance cameras with analytics at 40 medical institutions in Karaganda region were installed by the Central Regional Directorate of Kazakhtelecom JSC as part of the "Quartile Monitoring System" project.
- > The population of two villages of the Ulansky district of the East Kazakhstan region — Izgutta Aitykov and Besterek — received free access to high-speed Internet.
- > Since the beginning of this year, Kazakhtelecom JSC has connected 35 apartment complexes of the capital to fiber-optic communications lines using the most modern GPON technology.
- > Kazakhtelecom JSC demonstrated the capabilities of Smart City technology in Zhanaozen to the Governor of Mangistau region in real time.
- > Residents of Zharmukhambet, Karasai district, Almaty region, have been granted access to high-speed Internet.

GPON

35

apartment complexes

80

video surveillance cameras

40

medical institutions

05 May

- > In April 2021, Kazakhstan became the leader in the EAEU and Central Asian countries in the global ranking of mobile Internet speed according to Ookla Speedtest Global Index.

06 June

- > Kazakhtelecom JSC brought domestic cyber to TV+. At the end of May, Kazakhtelecom JSC's TV+ platform, launched this year, hosted the first online webcasts of Russian e-sports competitions.
- > More than 6,000 residents of the remote village of Bestobe, Akmola oblast, obtained access to broadband Internet using FOCL technology.

BROADBAND INTERNET USING FOCL TECHNOLOGY

6,000

residents

07 July

- › Kazakhtelecom JSC is introducing a new mechanism for working with potential and existing clients — together with the keys to its apartments, newcomers are now immediately able to connect to telecommunications services.

08 August

- › The number of requests through online channels exceeded 1.2 million. 42% more customers are served by digital tools than by customer departments.
- › Kazakhtelecom JSC has published consolidated financial statements for the first half of 2021. According to the document, the financial results of the Kazakhtelecom JSC Group (hereinafter the Kazakhtelecom JSC Group/Group) continue to show stable growth. Over the first 6 months, revenue increased by 15% compared to the same period in 2020 and amounted to KZT 282.5 billion (KZT 244.9 billion in the first half of 2020).

282.5

billion KZT

revenue for the first 6 months of 2020

09 September

- › The number of users of the TV+ platform exceeded 200,000 subscribers.
- › Kazakhtelecom JSC has signed a memorandum of cooperation with the Educational Center for Management Personnel of KIMEP University.
- › Over the past 2.5 years, more than 54 thousand entrepreneurs and representatives of the business community have become users of the Kazakhstan business portal ISMET.KZ, developed as part of the digital technology implementation program.
- › QazCloud and Mail.ru Digital have signed a memorandum of intent which provides Kazakhstan's business with access to the cloud platform Mail.ru Cloud Solutions.

ismet.kz

54,000

entrepreneurs

TV+

200,000

subscribers

10 October

- › Kazakhtelecom JSC has put forward an initiative to implement elements of the Smart City in the capital and help the akimat to identify the city environment, as well as to create a portal for the digital dual of Nur-Sultan.
- › Kazakhtelecom JSC, together with the Police Department of the Turkistan region, implemented a project to bring data from video surveillance cameras of schools to the Operational Management Center of the Police Department.
- › The Kazakh infrastructure provider QazCloud LLP has commissioned its own data processing center, which will ensure the efficient operation of all information systems of the Samruk-Kazyna Group of Companies, and will also allow the subsidiary of the Kazakhtelecom JSC Foundation to significantly expand the volume of its clients services.
- › Kazakhtelecom JSC has launched 5G base station in Turkistan.

5G

in Turkistan

11 November

- › Kazakhtelecom JSC is moving into the active phase of the Smart Turkey project, starting to equip the city's utilities and municipal facilities with remote water consumption data with connection to a IoT network built by a major telecom operator.
- › Kazakhtelecom JSC has launched a pilot project "Digital Partner in Rural Areas", which stipulates the development of the Internet and entrepreneurship in rural areas.
- › The international rating agency S&P Global Ratings published a report on the credit rating of Kazakhtelecom JSC at the level of BB+ (Stable forecast), in which it forecast further organic growth in the revenue of Kazakhstan's largest telecom operator in 2021-2022.

BB+

Stable forecast

- › Kazakhtelecom JSC is creating a network of open access points for eQoldau in rural settlements of the Republic of Kazakhstan (hereinafter the "RK"), thanks to which residents will have another tool for accessing the world of digital services and e-services.
- › Major telecom operator Kazakhtelecom JSC and National Postal Network operator Kazpost will cooperate in telemedicine and Internet of Things. The corresponding memorandum was signed by the directors of the companies Kuanyshbek Esekeev and Serik Saudabaev.
- › In order to monitor the spread of COVID-19, the largest operator, Kazakhtelecom JSC, as part of the Smart Turkistan project, installed a smart video surveillance system in the Turkistan City Polyclinic.

eQoldau

a network of open access points accessing the world of digital services and e-services

12 December

- › Kazakhtelecom JSC has identified 63 public access points for eQoldau in Turkistan region.
- › Kazakhtelecom JSC and KIMEP University have launched a project to develop the management and professional competencies of their employees.
- › The international rating agency Fitch Ratings confirmed Kazakhtelecom JSC's credit rating at BBB- (Stable forecast).
- › Kazakhtelecom JSC has announced the winners of a creative contest for journalists, which started on 28 June in honor of Media Workers Day.
- › Kazakhtelecom JSC has launched a network of FWAs in Nur-Sultan.

63

eQoldau access points

BBB-

Stable forecast

FWA

network