Values

CREDO



EXCEEDING CLIENT EXPECTATIONS

- strive to satisfy the needs of external and internal clients accurately and fully;
- continuously improve the client service based on feedback from the client;
- to be one step ahead to anticipate the client's expectations, and to surprisingly surprise them.

ENTREPRENEURSHIP

THE MARKET LEADER'S ENTREPRENEURIAL BRAVENESS

- take an entrepreneurial initiative: boldly put forward new ideas, be ready to take risks and win;
- to be ambitious, to strive for achievements;
- constantly look for new opportunities for business development.

OUTSTANDING DECISIONS

QUALITY OF SOLUTIONS FOR BUSINESS SUCCESS

- making decisions, taking into account the interests of all parties and all the diversity of factors;
- use non-standard approaches to problem solving;
- balance IQ+ EQ+ DQ make decisions by combining logic, knowledge of new technologies, social and psychological trends of the new world.



- to be open and new and to strive for development;
 - Innovate Disrupting the business with digital technology;
 - > be ready for change.

result;

> be personally responsible for the final

> be independent in making decisions;

> focus on results rather than processes.

054

Sustainability initiatives

